

Terms and Conditions

2018 North America Air Holidays

Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

DEPOSIT SCHEDULE

North America Tours

Land Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	\$350	60 Days
• Without TPP Coverage	\$200	60 Days
Land Tour Only	Deposit Per Person	Final Payment
• With TPP Coverage	\$300	60 Days
• Without TPP Coverage	\$200	60 Days

DEPOSIT SCHEDULE

New England and Canada Autumn Cruise • Baja California Cruise • Alaska Adventure Cruise

Cruise Tour	Deposit Per Person	Final Payment
• Without TPP Coverage	\$400	90 Days

Refund and Cancellation Policy

All payments for land, air and train arrangements (ticketed by Mayflower Tours) will be refunded when cancellations are more than 60 days prior to departure less the deposit amount, which is non-refundable, unless otherwise noted below. If you purchase the optional Travelers Protection Plan (TPP), you will be refunded all payments, including the deposit amount, less the TPP premium amount.

***Exception:** If you purchased non-refundable airline tickets from Mayflower Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will only be charged the TPP premium for the land tour instead of the premium for land tour with air.

Should you choose not to purchase our Travelers Protection Plan, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

United States, Canada and Mexico Tours

- 61 days or more: Deposit Amount
- 60 to 31 days prior: 20% of tour cost
- 30 to 15 days prior: 30% of tour cost
- 14 to 1 day prior: 40% of tour cost
- Day of departure or early departure from tour: 100% of tour cost
- No refund on unused portions of the tour

New England and Canada Autumn Cruise, Baja California Cruise & Alaska Adventure Cruise

- 91 days or more: Deposit Amount
- 90 to 46 days prior: 30% of tour cost
- 45 to 16 days prior: 50% of tour cost
- 15 to Day of Departure: 100% of tour cost
- No refund on unused portions of the tour

Since the New England and Canada Autumn Cruise, Baja Peninsula Cruise, Small Ship Cruising on America's Great Lakes, Alaska Adventure Cruise and Panama Canal Cruise programs are not covered under Mayflower's Travelers Protection Plan, we make available and highly recommend that you purchase the MH Ross Travel Insurance Plan to protect your investment. Policy and enrollment information about the MH Ross Travel Insurance Plan will be enclosed with your deposit receipt.

Exclusions

Mayflower Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Tours.

"Freedom to Travel" Guarantee

On those rare occasions when the Exclusions mentioned above make it necessary to modify its Refund and Cancellation Policy, Mayflower's "Freedom to Travel" Guarantee will take effect for those passengers who purchased the Travelers Protection Plan (TPP). This Guarantee will allow travelers to apply all monies paid to Mayflower Tours, including the Cancellation Fee Waiver, toward any future Mayflower tour that departs within 12 months of their notification.

Air Services

Airfare may be purchased through Mayflower for travel originating in the United States. By using Mayflower's air services, you accept that Mayflower is only acting as your agent and is not responsible for any accident, death, personal injury, illness, property damage, delay or other monetary loss or expense of any nature that may arise directly or indirectly out of any act of God, or any actions or default of any carrier. Mayflower is not liable for, and does not assume responsibility or accept claims with regards to any losses incurred due to cancellation of flights or change in flight schedule resulting in additional expenses to you, even when the air services are purchased through Mayflower.

Tour Price includes

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only), services of the Tour Manager and driver, lodging, sightseeing, taxes, admissions, gratuities for bellmen and waiters for included meals, as well as future travel credits. Included meals are clearly noted in the touring description. Air transportation is available upon request, at additional cost, for United States and Canada Tours. For travelers purchasing their own air, airport transfers are included provided their flight arrival and departure times meet the time frames suggested in the brochure.

What is Not Included on the Tour

The land price of your tour does not include airfare to the tour departure point; excess luggage charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers and local guides.

Airline Security Measures

The Transportation Security Administration requires that travelers provide their name exactly to their airline as it appears on the passport or a government issued I.D. (such as a drivers license) to be used while traveling, along with their date of birth and gender when making reservations to fly within the U.S. When making your flight reservations through Mayflower Tours, you will be asked for this information by our staff. Due to airline security measures, your photo I.D. or passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas for Canada and Mexico

Each U.S. citizen must have a valid passport for entry into Canada or Mexico. No other documents will be accepted. Expiry date of passports should be at least six months after the return date of tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited.